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### What's New!

- Senior's Recreation Pass & Bus Trip Program (funded by Province of Ontario)
- TIRP Traumatic Incident Response Protocol (in partnership with York Region, Women's Centre of York Region & YRP)
- The Learning Cafe support at-risk youth with employment and skill building (partnership with Job Skills, ACCES, & more)



# Programs and Services

#### Transportation Services (Volunteer and Accessible Van)

- Medical appointments
- Social outings
- Food delivery programs
- Bus trips & Charters

#### **Social Programs**

- Pen Pal program
- Friendly Calls
- Brain Games Booklets
- Community Lunch

#### Outreach & Community Engagement

- Volunteers
- Ambassadors
- Client Awareness
- TIRP Activations







# Accomplishments: East-Gwillimbury 2025 Jan-Oct - 10 months

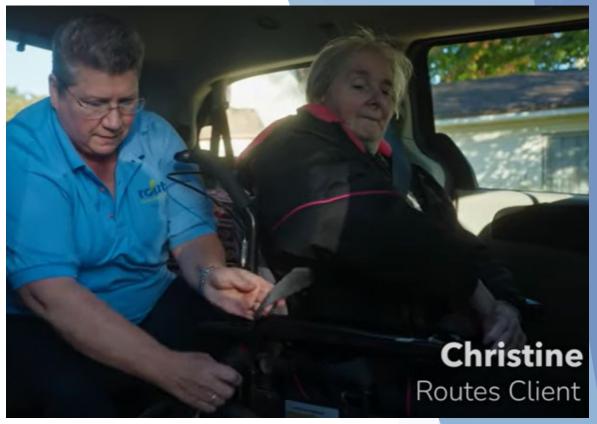
- 2,382 rides (35% increase)
- EG Residents make up 7.5% of transportation clients, but 13% of ride demand
- 9 Volunteers (30% increase)
- 6 Outreach Events in EG
- 11% of Friendly Calls clients are EG Residents
- Investment of \$3.14/ride





#### 2025 Request - \$10,000

- Fee subsidy assistance for residents
- Outreach & Engagement
- Volunteer Recruitment & Recognition
- Client Management
   System





# How Can Council Help?

- Consider partnering with Routes! We're looking for a municipality to partner with on the Ontario Transit Investment Fund (OTIF) to continue/expand bus operation in Central/North YR.
- Promote Routes activities with your East Gwillimbury constituents
- Encourage your constituents to volunteer
- Have us back to Council with an update in the future

## **VOLUNTEER** WITH US

Become a Volunteer Driver and help York Region residents who need assistance getting to medical appointments and life's necessities due to physical, mental, or financial barriers to transportation

#### **Benefits**

- your community!
- Mileage reimbursement!









# Thank You! michael@routescc.org emily@routescc.org

