



FOR IMMEDIATE RELEASE

April 30, 2020

Community Message from Mayor Virginia Hackson

These past several weeks have certainly not been business as usual and I want to assure you that your Council and the East Gwillimbury staff team, continue to be available to residents and local businesses to assist with questions and concerns related to the impacts of COVID-19.

We understand that access to current and accurate information is important to everyone and in response we have developed two great tools to share critical information including details related to the various emergency support measures available for individuals and businesses right now.

Firstly, the Town's website www.eastgwillimbury.ca/COVID is our dedicated site where residents will find important information related to the Town's response to the global pandemic, tax deferrals, impacts to the Town's operations and more. Also included is a Frequently Asked Questions (FAQ) page that responds to specific questions such as parks, trails, and waste collection. And, we have included a dedicated COVID Business Page that has information on business support programs as well as a list of local business that are open and would appreciate your support.

Secondly, the Town has launched a Community Support Hotline staffed by members of the Town's customer service team who are available to assist our residents and local business owners with navigating the Federal, Provincial and Municipal support programs including the Canada Emergency Response Benefit (CERB), Canada Child Benefit Recipients (CCB), Work-Sharing (WS) Program for businesses and more. If you have questions or require assistance, please call the Hotline at 905-478-3820 or visit our website.

I am hopeful that we will soon re-open our Town for business, but we are not there yet. We must continue our efforts to practice self-isolation and physical distancing. The declining number of COVID-19 cases indicates that these measures are being effective so we must be vigilant in our efforts.

Please continue to remain kind and patient. It is important that we support one another and say thank you when out in the community. It is difficult to be a front-line worker at this time, and we can all do our part to brighten their day.

Virginia Hackson