

PRE-AUTHORIZED PAYMENT PLANS

The Town offers two pre-paid methods of paying your water bill.



PRE-SET PAYMENTS

A set amount is withdrawn from your bank account on the 19th of each month for 12 months.



AUTO WITHDRAWAL PLAN

The quarterly bill amount is withdrawn automatically from your bank account on the bill due date.

Applications are available at Customer Service or on our website at www.eastgwillimbury.ca/waterrates.



UNPAID ACCOUNTS

Unpaid accounts with a balance higher than \$500 or in arrears for two consecutive bills will be transferred to the tax account as a lien against the property, and penalties will apply.

DEFERRAL PROGRAMS

The Town offers a deferral program for low income seniors and residents with a disability. For more information, visit www.eastgwillimbury.ca/waterrates.

WE'RE HERE TO HELP

If you have any questions about your water/wastewater bill, please contact the Town at:

☎ (905) 478-4282

@waterbilling@eastgwillimbury.ca

CONSERVING WATER IN THE HOME

Highest areas of water consumption at home:



TO CONTROL WATER USE IN THE HOME, FOLLOW THE 3 Rs:



REDUCE

Do not pre-rinse dishes before placing them in the dishwasher, instead scrape food and grease into your green bin.



REPAIR

Ensure proper operation and installation of appliances with high water usage such as water softeners, dishwashers, and washing machines.



RETROFIT

Changing a 13 litre toilet to a 4.8 litre water-efficient toilet will save an estimated 41 litres per person per day.

For more water conservation tips and to learn where your water comes from and how it's treated, visit york.ca/wateris or contact wateris@york.ca or 1-888-967-5426.

2018 WATER & WASTEWATER RATES



LEARN ABOUT WATER & WASTEWATER IN EG

www.eastgwillimbury.ca/water



Town of
East Gwillimbury

2018 WATER RATES

WHAT DOES THE DELIVERY CHARGE/ FIXED RATE PAY FOR?

The 2018 budget was approved by Council on March 6, 2018. There will be no increase to residential water usage rates. The rate of \$2.28 per m³ has been in effect since 2016.

The new 2018 wastewater rate is \$2.19 per m³ which is a \$.10 per m³ increase. The delivery charges for both water and wastewater will be increased by \$5 to \$65, which is billed quarterly per service.

Water Rates

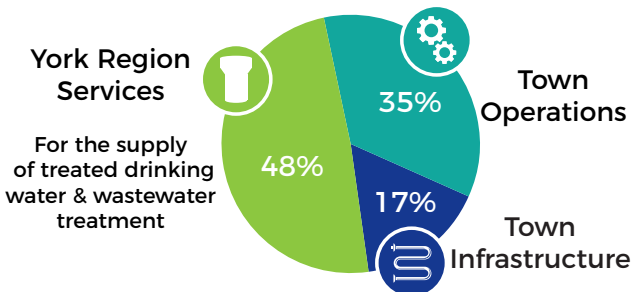
Residential Usage/Variable		Delivery Charge per quarter (Fixed)
≤ 105m ³	>105m ³	\$65
\$2.28	\$3.74	
Non-Residential Usage/Variable		Delivery Charge per quarter (Fixed)
≤ 105m ³	>105m ³	\$65
\$2.28	\$3	

Wastewater Rates

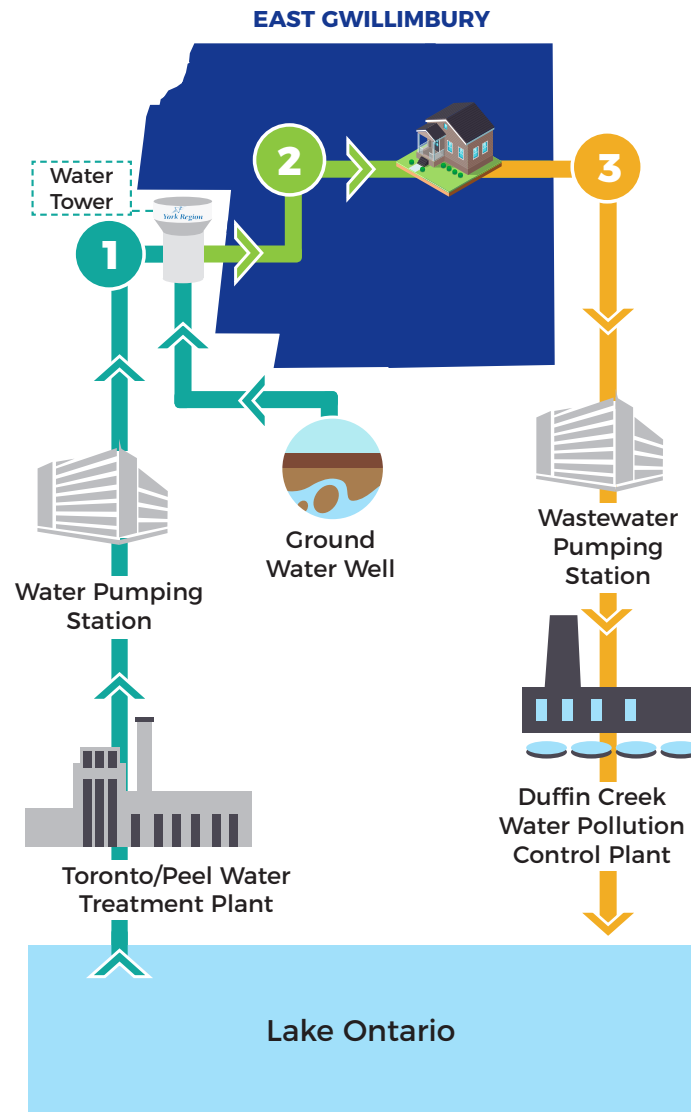
Usage/Variable per m ³	Delivery/Fixed Charge per quarter
\$2.19	\$65

HOW IS THE BUDGET ALLOCATED?

The Town collects funds through water and wastewater rates to pay for three main areas:



This illustration shows one of the paths water takes to get to homes in East Gwillimbury. This network of Town and Regional infrastructure makes up our water wastewater system and is paid for by the delivery fixed/charge.



LEGEND

1 York Region
Water supply to the Town
York Region provides the Town with clean, treated drinking water which is a combination of groundwater and water from Lake Ontario (purchased from Peel Region and the City of Toronto). The Region also manages and treats all wastewater for its nine cities and towns before returning clean water back to the environment.

2 Town Infrastructure
Water delivery to residents
It is the Town's responsibility to maintain a safe drinking water system to ensure that every time you turn on your tap there is clean water. The Town is also responsible for ensuring that wastewater is removed and treated effectively.

Over **230 KMs** of Town water & wastewater pipes

Over **3800** annual inspections conducted by Town staff

3 Treatment of Wastewater
All wastewater is sent to treatment facilities including the Duffin Creek Water Pollution Control Plant where advanced technology is used to treat wastewater.