



Water Facts

Having a continuous leak from a faucet or fixture over a three month period can waste water and add up significantly on your bill.

Leak stream diameter

Cubic Meters (m³)

Total (\$)

● 1/4"	4,475	+/- \$25,000
● 3/16"	2,521	+/- \$15,000
● 1/8"	1,115	+/- \$6,000
● 1/16"	280	+/- \$1,500

We're here to help

If you have any questions or concerns about your water/wastewater bill, please contact Customer Service:

☎ (905) 478-4282
 @ taxwater@eastgwillimbury.ca
 ✉ Town of East Gwillimbury
 19000 Leslie Street
 Sharon, ON L0G 1V0

Pre-Authorized Payment Plans

The Town offers two pre-paid methods of paying your water bill.

Water Supply

a pre-determined amount is withdrawn from your bank account on the 19th of each month for 12 months.

Auto Withdrawal Plan

the quarterly bill amount is withdrawn automatically from your bank account on the bill due date.

Applications are available at Customer Service or on our website at www.eastgwillimbury.ca

Unpaid Accounts

Please note that unpaid accounts with a balance higher than \$500 or in arrears for two consecutive bills will be transferred to the tax account as a lien against the property, and penalties will apply as they do for outstanding taxes, irrespective of who used the water.

Deferral Programs

The Town offers a deferral program for seniors and residents with a disability. For more information please call Customer Service at 905-478-4282.

York Region also offers a relief program that can help. For more information, please call York Region at 905-895-1231.



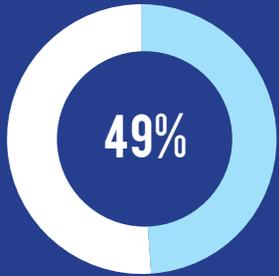
2017 Residential Water & Wastewater Rates

www.eastgwillimbury.ca

f Town of East Gwillimbury @TownofEG

How is the budget allocated?

The Town collects funds through water and wastewater rates to pay for three main areas:

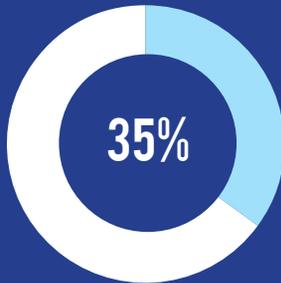


Water Supply

The Region of York provides the Town with safe drinking water and the treatment of sewage. The cost of these services represent almost half of the funds collected.

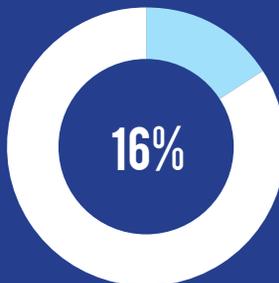
Operations

The Town is responsible for the pipes that deliver water to your home and take away sewage. On an annual basis, approximately 35% of the funds received are used to pay for the day-to-day operations of the water and wastewater network, including daily testing of the water to ensure that it is safe.



Infrastructure

The balance of the funds received are to ensure that the Town has sufficient reserves for the long term repair and replacement of pipes and infrastructure.



2017 Water Rates

	Usage	Delivery
 Water	Up to 105m ³ - \$ 2.28 per m ³ Over 105m ³ - \$ 3.74 per m ³	\$ 60 per quarter
 Wastewater	\$ 2.09 m ³	\$ 60 per quarter



Water Conservation Tips

1. Washing your car with a sponge and bucket can save up to 300 litres of water per wash.
2. Turning off the tap while you brush your teeth can save up to 16 litres of water each time.
3. Sweeping your driveway instead of washing it with a hose can save up to 35 litres a minute.

For more water conservation tips visit York Region's website waterfortomorrow.ca or call 1-888-967-5426.