

Pre-Authorized Payment Plans

The Town offers two prepaid method of paying your water bill.

12 Month Plan - a pre-determined amount is withdrawn from your bank account on the 19th of each month for 12 months

Auto Withdrawal Plan - the quarterly bill amount is withdrawn automatically from your bank account on the bill due date

Applications for both plans are available for pick up or on our web site at www.eastgwillimbury.ca

Unpaid Accounts

Please note that unpaid accounts with a balance higher than \$500 or in arrears for two consecutive bills will be transferred to the tax account as a lien against the property, and penalties will apply as they do for outstanding taxes, no matter who used the water.

Questions or Concerns

If you have any questions or concerns about your water/wastewater bill, please contact Customer Service:

 (905) 478-4282

 taxwater@eastgwillimbury.ca

 Town of East Gwillimbury
19000 Leslie Street
Sharon, ON L0G 1V0

Water Conservation Tips

Washing your car with a sponge and bucket can save up to **300 litres of water**

Turning off the tap while you brush your teeth can save up to **16 litres of water**

Sweeping your driveway instead of washing it with a hose can save up to **35 litres a minute**

For more water conservation tips visit York Region's website waterfortomorrow.ca or call **1-888-967-5426**



2016 Residential Water & Wastewater Rates



Town of
East Gwillimbury

2016 Water Rates

	USAGE	DELIVERY
WATER	Up to 105m ³ - \$2.28 per m ³ Over 105m ³ - \$3.74 per m ³	\$54 per quarter
WASTEWATER*	\$1.97 per m ³	\$54 per quarter



How is the budget allocated?

The Town collects funds through water and wastewater rates to pay for three main areas:

Water Supply 49%

The Region of York provides the Town with safe drinking water and the treatment of sewage. The cost of these services represents almost half of the funds collected.

Operations 35%

The Town is responsible for the pipes that deliver water to your home and take away sewage. On an annual basis, approximately 35% of the funds received are used to pay for the day-to-day operations of the water and wastewater network, including daily testing of the water to ensure that it is safe.

Infrastructure 16%

The balance of the funds received are to ensure that the Town has sufficient reserves for the long term repair and replacement of pipes and other infrastructure.

Deferral Programs

The Town offers a deferral program for seniors and residents with a disability. For more information please call Customer Service at **(905) 478-4282**

York Region also offers a relief program that can help. For more information, please call **(905) 895-1231**.

16%

35%

49%



Town of
East Gwillimbury