

COVID-19 TOWN UPDATE



The Town is implementing a number of precautionary measures in response to the evolving COVID-19 situation, including the temporary closure of all Town facilities to the public until April 6 including the following:

- East Gwillimbury Civic Centre
- Annex
- East Gwillimbury Sports Complex
- Holland Landing Community Centre and Library
- Ross Family Complex and Library
- Mount Albert Community Centre
- Mount Albert Lions Hall
- River Drive Park Community Centre
- North Union Community Centre
- Harvest Hills Activity Centre

Essential Town services with regards to Emergency Services, waste collection, roads and water will continue to operate as normal. We recommend that residents utilize online banking to make payments for water or tax bills or by utilizing the Town drop box located at the east entrance of the Civic Centre.

HOW TO GET IN TOUCH WITH THE TOWN

Customer Service will be providing assistance during the facility closures. You can contact the team by:

-  905-478-4282
-  customerservice@eastgwillimbury.ca
-  www.eastgwillimbury.ca/customerservice

To stay up to date about the Town's response, please visit www.eastgwillimbury.ca/COVID19

SPECIAL COUNCIL WORKSHOP HIGHLIGHTS

From March 10, 2020

Street Name Policy - Council is reviewing the current inventory of street names used for new streets in Town. As part of this process, residents are welcome to provide new ideas for names that conform to the policy. Street names must be:

1. Natural Features
2. Geographic Locations
3. Historic Features
4. Outstanding EG Resident/Group (deceased)
5. Outstanding Canadian

If you would like to submit ideas email vmoore@eastgwillimbury.ca.

To watch the Special Council Workshop, please visit the Town's YouTube Channel at <https://www.youtube.com/TownEastGwillimbury>

MESSAGE FROM THE MAYOR

Community Message from Mayor Virginia Hackson on COVID-19

On behalf of Council, we are deeply concerned about the health and safety of our community and the impact of COVID-19. The Town has been working with York Region, provincial, and national health agencies to monitor the response to COVID-19. The Town will continue to monitor developments and will provide further updates as appropriate. I would like to take this opportunity to share how the Town of East Gwillimbury is working to address this pandemic.



Firstly, please know that we have designated staff who are in continuous contact with York Region, neighbouring municipalities and our Emergency Services. As you know this is a fast-moving situation that changes hourly. This designated group is working to ensure that we have the most up to date information available at all times, which allows us to implement appropriate action.

It was previously announced that all Town facilities will be closed until further notice and all Town programs and events are cancelled until April 6, 2020. This decision was not made lightly and is focused on the interest of adhering to the social distance directive. The Civic Centre, while closed to the public, is staffed and our Customer Service Centre is accessible by phone and email.

I have received inquiries from residents who have concerns related to the economic impact of this situation and the timing of payments for tax and water bills. No late charges or penalties will be applied for payments that are due during the closure of Town facilities. Residents are encouraged to use online banking or the drop box at the front of the Civic Centre to make payments during this time.

In addition, it is times like these that we need to remember our seniors and vulnerable residents in East Gwillimbury. It has been amazing to see the many messages from individuals offering to help others who need it. It is important that we support each other and I encourage everyone to please check in on your elderly or vulnerable neighbours.






Most importantly, please take every precaution to protect yourself from COVID-19 by following the advice of our Public Health experts.

Updates will continue to be provided through the Town's website as new information becomes available. Again, the Town's Customer Service Centre is available by phone 905-478-4282 and email customerservice@eastgwillimbury.ca should you have any questions or concerns.

LOWER YOUR RISK OF RESPIRATORY ILLNESS INCLUDING NOVEL COVID-19

Coronaviruses are a large family of viruses known to cause illness ranging from the common cold to more severe illness. We see many different types of coronaviruses in York Region, Ontario and Canada. COVID-19 (formally known as novel coronavirus or 2019-nCoV) is a new illness experts are learning more about.

TAKE THE FOLLOWING STEPS TO HELP PREVENT THE SPREAD OF RESPIRATORY INFECTIONS, INCLUDING COMMON COLDS AND THE FLU:

-  Wash your hands well and often with soap and water, or with alcohol based hand sanitizer (don't forget to wash your wrists, under your fingernails and in between your fingers).
-  Cough or sneeze into your sleeve or cover your mouth and nose with a tissue and throw the tissue out immediately. Wash your hands afterwards.
-  Avoid touching your eyes, nose and mouth with unwashed hands.
-  If you are sick, stay home and avoid crowds until you are well again. Avoid sharing personal items like eating utensils and water bottles.
-  Frequently clean and disinfect high-touch surfaces and shared items using regular household cleaners.

BREAK THE CHAIN OF TRANSMISSION

FOR MORE INFORMATION ON NOVEL CORONAVIRUS, VISIT
YORK.CA/COVID19

PUBLIC HEALTH
1-800-361-5653
TTY: 1-866-512-6228

 York Region

CANCELLATION NOTICE

In light of recent updates provided by both the Provincial and Federal government, and in support of the efforts of our public health partners, to break the chain of transmission of COVID-19, effective March 17, 2020 the following public meetings and Town events have been cancelled:

- March 23/24 - The Local Planning Appeal Tribunal Settlement Hearing regarding the Lake Simcoe Region Conservation Authority's Zoning By-law Appeal has been adjourned until further notice.
- March 24 - Committee of the Whole and Council Meetings
- March 24 - 18265 – 18401 Yonge Street Public Meeting
- March 26 - Highway 404 Secondary Plan Community Open House
- April 11 - Easter Bunny Hike
- April 20 - Volunteer Appreciation
- All Statutory Committees, Advisory Committees, Working Groups, and Community Groups.

Although meetings and events are cancelled, elected officials and staff remain at work focusing on the provision of essential services. As decisions about upcoming meetings and Town events are made, they will be communicated via the Town's website, social media and Town Page.

Please visit www.eastgwillimbury.ca/COVID19 for more information regarding the status of COVID-19.

MOUNT ALBERT FOOD PANTRY

The Mount Albert Food Pantry will be open on March 25 at Mount Albert United Church located at 41 Alice St. For information on hours of operation, please visit their website at www.mauc.ca or Facebook page @mountalbertunited.